

>> ? <<  
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>> Appointments <<  
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>> Be able to get through on the phone and speak to a person to get an appointment. <<  
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>> Being able to get an appointment easier <<  
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>> Being able to get appointments easier <<  
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>> Better appointment system <<  
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>> Better appointment times <<  
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>> Better appointments, waiting too long, 3 weeks. <<  
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>> Better faster access to appointments and improved parking. <<  
---  
>> Better telephone system <<  
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>> Booking appointments sooner <<  
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>> Counter staff rude <<  
---  
>> Difficulty to get quick response to phone early am. <<  
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>> Don't have to wait so long to see a doctor of your choice <<  
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>> Early appointments <<  
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>> Easier to get appointments <<  
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>> Easier to get through on the phone <<  
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>> Easier to phone for and obtain appointments <<  
---  
>> Everything was good <<  
---  
>> Faster telephone answering to save phone costs <<  
---  
>> For the telephone to be answered quicker <<  
---  
>> Get quicker appts <<  
---  
>> Get through to a receptionist quicker <<  
---  
>> Get to see a doctor of my choice quicker <<  
---  
>> Good care and happy with all <<  
---  
>> Happy with it all <<  
---  
>> Home visit for OAP's <<  
---  
>> Instant access <<  
---  
>> It seems that with the waiting times for appointment the surgery has a full allocation <<  
---  
>> It's all great thanks. Car park? <<  
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>> Just to get hospital appointment quicker <<  
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>> Know your own doctor <<  
---  
>> Less waiting for appointments <<  
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>> Long waiting time to see a dr and and when I get an appointment I'm left waiting in waiting room for over an hour before I'm seen as doctors at this surgery are always running late, and always end up picking up a virus from waiting so long in waiting room, not happy ! <<  
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>> Longer hours <<  
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>> Make appointments easier <<  
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>> Making appointments easier <<  
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>> Medical check up for over 75s <<  
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>> More bookable appointments other than on the day <<  
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>> More doctors <<  
---  
>> More flexibility with appointments <<  
---  
>> More parking <<  
---  
>> Nice to keep the same doctor and know which one I am allotted to. <<  
---  
>> No half days <<  
---  
>> No problems <<  
---  
>> None <<  
---  
>> Not to have to keep having to phone at 8am to get an appointment <<  
---  
>> Not your fault, but you are overstretched. Thank you. <<  
---  
>> Nothing at all <<  
---  
>> Nothing to change <<  
---  
>> Nothing, everything is great. <<  
---  
>> OK <<  
---  
>> Open more hours <<  
---  
>> Opening hours <<  
---  
>> Palm trees in waiting area <<  
---  
>> Quicker appointments <<  
---  
>> Quite satisfied. Thank you <<  
---  
>> Receptionists not asking me why I need to see doctor. Quicker appointments. <<  
---  
>> Telephone answering time to wait <<  
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>> Telephone to be answered quicker <<

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>> There's nothing I would changed about the care and treatment, been with the surgery for over 30 years. Have experienced very good service from the doctors, nurses and and practice staff. Seen the clinic grow and move with the times with automated booking in and text service. <<

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>> To be able to discuss more than one symptom at one appointment. <<

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>> To be able to get answered when phoning for appointment <<

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>> To be able to get through on the telephone for an appointment <<

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>> To employ more admin/receptionist to answer the phone. A 20 minute wait is unacceptable. To try several times to get through to the surgery is unacceptable <<

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>> To get through on the phone easier <<

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>> To not have to wait weeks for an appointment and for it also to be at a time that suits someone who works (in London). Also it would be nice to be see on time. I rarely see a doctor but when I do, I never get seen on time. <<

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>> To not tell me I've only got two minutes, when I've waited over an hour. <<

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>> To see a particular doctor of your choice without a long wait <<

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>> Very good here <<

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>> Waiting time always a long time <<

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>> Wouldn't have known about, no reminders for flu jab, if I hadn't been to see doctor last week. <<

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